

Introduction to System Shock Project Review Meeting Supply Network Disruptions

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UNIVERSITY OF CAMBRIDGE
Judge Business School

Danny Ralph and many others



Cambridge Risk Centre: Research Programme

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Selected Risk Research Projects

- System Shock Framework creating a taxonomy for developing coherent strategies for assessing shocks on business, social and economic systems
 - International Supply Chain Resilience Maritime Network Shocks
- Corporate Risk Governance and Strategy the association of risk to a firm's forward strategy. E.g. evaluating signals of strategy, opportunities in volatility, innovation & creativity for business models, role of uncertainty in strategy.
- Energy Investment Risks Embedding Risk into planning beyond traditional risk neutral valuations
- Measuring Risk: Credit Estimation and Ratings better understanding the impacts of future externalities and their ratings implications

http://sisters.natracare.com/media/en-GB/dynamic-content/Sisters/smokestack-x.jpg



Supply chain risk categories

- Inability of firm to match demand and supply. [Hendricks & Singhal 05] Risk issues
 - demand side; supply side; regulatory, legal and bureaucratic;
 infrastructure; and catastrophic [Wagner & Bode 08]
 - intellectual property, behavioural and political/societal [Tang & Tomlin 08]
 - reputational, financial, fiscal, regulatory, legal [Harland et al 03]
 - environmental, network-related, organisational [Juttner et al 03]
- Supply risks
 - Capacity limits
 - Process volatility in cost, quality, timing
 - Supply chain disruptions
- Demand risks
 - Seasonal variation, fads, new products²
 - Competition
 - Regulation
 - Reputation
 - Risks affecting your customers





Risk frameworks in supply chain literature: Operations Management

- [Normann & Lindroth 04]
 - Unit of analysis
 - Type of risk/uncertainty
 - Stage of risk management process
- [Holweg et al 11] look at costs
 - Average labour or unit production cost: "Static"
 - Cost of managing fluctuations, eg, via inventory: "Dynamic"
 - Broader issues like increasing cost of energy: "Hidden"
- [Klibi & Martel 11] on types of uncertainty
 - Random, hazardous, catastrophic
 - Scenarios: amenable to statistics ("probabilistic") or not
- Many others focus on statistical characterisations
 - Probability and consequence of an unfavourable event
 - Value at risk
 - Volatility and risk-return tradeoff
 - etc



Risk frameworks in supply chain literature: Operations Research modeling

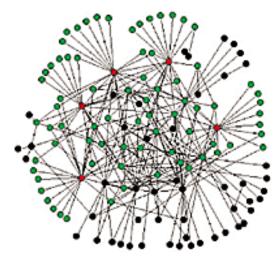
- From Supply Chain to Supply Networks
- Problem features
 - Demand uncertainty vs. Capacity uncertainty;
 - Disruptions: Robustness vs. Resilience;
 - Single-echelon vs. Multi-echelon.

Model features

- Design models vs. Fortification models;
- Network design vs. Facility location;
- Expectation vs. Worst-case approach;
- Stochastic optimization vs. Robust optimization;
- Node failures vs. Arc failures (Network reliability).

Supply Networks as Complex Networks

- Join the network interacting with most central (ie., "popular") nodes;
- Scale-free network (world-wide web, social networks);
- High vulnerability only at few nodes.



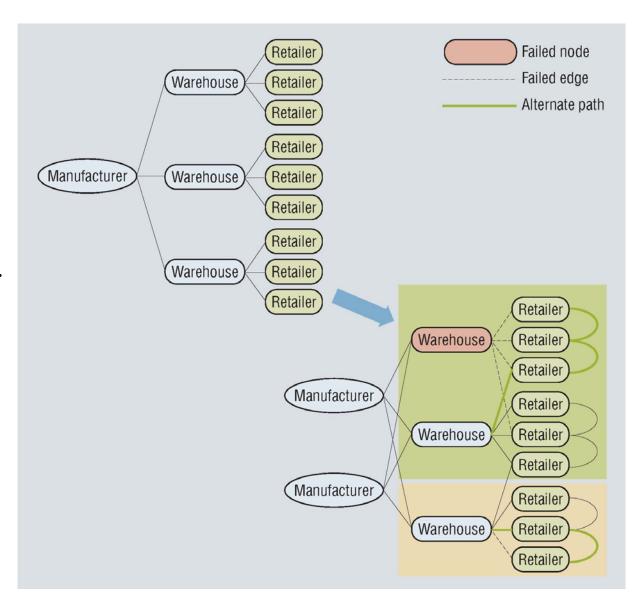
Albert, Jeong, Barabási Nature 2000



Supply network survivability

Design supply networks with inherent survivability components:

- Low characteristic path length.
- Good clustering.
- Robustness to random and targeted failure.
- Efficient rewiring.



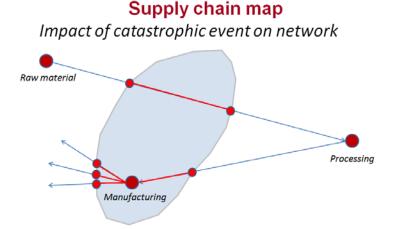


- Risk categorisation: Taxonomy http://systemshock.org.uk/
- Historical record: Populate the taxonomy categories with data including metrics (quantification)



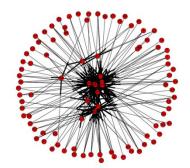


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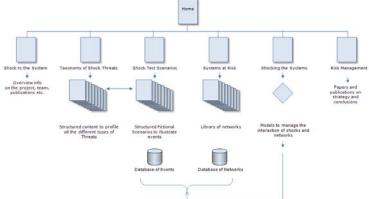


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- Algorithms and analytics
 - Computer science on topology, robustness, resilience
 - System dynamics on effects over time Topological supply chain map





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 - System dynamics on effects over time
- Tools
 - Web based interfaces
 - Open Source development platform





Value added

- Recall [Holweg et al 11] look at costs
 - Average labour or unit production cost: "Static"
 - Cost of managing fluctuations, eg, via inventory: "Dynamic"
 - Broader issues like increasing cost of energy: "Hidden"
- System shock aims to
 - Represent the supply chain or other business processes
 - Include dynamics: cost of fluctuations or variability and timing/duration of supply chain interruptions
 - Provide modelling platform to connect hidden issues to explicit structures like supply chains
- Output is input for strategy
 - Quantitative representation of risk scenarios
 - Descriptive, not predictive





Thank you for listening Look forward to your thoughts on today's presentations

Centre for **Risk Studies**

