# **Beyond NatCat Developing Scenarios** for Use in Insurance Risk Management

### Dr. Andrew Coburn SVP, RMS, Inc.; and Director of Advisory Board, Cambridge Centre for Risk Studies

Centre for **Risk Studies** 



**VERSITY OF** MBRIDGE Judge Business School

#### Workshop 6 September 2017, Cambridge



# GLOBAL EXPOSURE ACCUMULATION AND CLASH (GEAC) INITIATIVE

- Insurers are increasingly consolidating and standardizing exposure management across all their lines of business
- The GEAC initiative is to develop a standardized exposure data schema for classes of insurance that account for at least 80% of global insurance premium
- This is seen as an enabler of transfer of exposure data between market players
  - Reinsurance; intermediation; co-share; bordereau;
- It is also an enabler of scenario development
  - Encourages third party development: an eco-system of
  - Most insurers develop internal and proprietary scenarios
  - A standardized data schema means that scenarios can be shared and results replicated



Centre for **Risk Studies** 



# USE CASES OF MULTI-LINE EXPOSURE MANAGEMENT

### Single policyholder aggregation risk

- How many lines of cover do you provide to the same policyholder?
- What are your worst aggregations for a single policyholder?
- Tracing the chain of connected risks for a major corporation

### Enabling exposure analytics in more lines of business

- Ability to explore scenarios for PMLs in additional insurance lines
- e.g. casualty liability, aviation, marine
- Enable accumulation management beyond NatCat
- High value single location aggregation risk
  - e.g. Deep Water Horizons, World Trade Centre losses
  - Where are my concentrations of multiple insureds on same risk?
  - Are "non-modeled" lines at risk?

Centre for Risk Studies

- Multi-line clash in complex loss events
  - Consequences impact many different lines of insurance
  - Commercial interconnectivity and liability relationships between counterparties causes non-intuitive losses





























## TOTAL EXPOSURE VALUE: COMMERCIAL LINES

Aggregate limits, Asset value under management

#### Casualty Liability



### MULTI-LINE DATA SCHEMA DEVELOPMENT PHASES

Aggregate limits, Asset value under management



## CURRENT STATUS OF DATA SCHEMA DEVELOPMENT PHASE 1

		Casualty Liability	Marine	Energy	Aviation
1	Insured Policyholder				
2	Financial Structure				
3	Lines of Insurance				
4	Asset Types				
5	Asset Attributes				
6	Geographical Locations				
7	Coverage Wordings				
8	Exclusions				



Still being developed (70%)

In development (50%)



Centre for

**Risk Studies** 



#### **v0.9** Consultation Document



## SCENARIOS DEVELOPED BY CAMBRIDGE CENTRE FOR RISK STUDIES



Freeze Event: US-Europe Marine Piracy: Horn of Africa Interstate Conflict: China-Japan War Systemic Cyber: Sybil Logic Bomb Pandemic: São Paulo Virus Social Unrest: Millennium Uprising Financial: Global Property Crash Financial: Eurozone Meltdown Financial: High Inflation World Financial: Dollar Deposed Power Outage Cyber: US Business Blackout Power Outage Cyber: UK Regional Blackout Systemic Cyber: Data Exfiltration Systemic Cyber: Denial of Service Centre for

**Risk Studies** 



## CAMBRIDGE SCENARIO DEVELOPMENT METHODOLOGY



### Context

A justification and context e.g. for a 1% annual probability of occurrence worldwide

### **Timeline & Footprint** Sequencing of events in time

and space in hypothetical scenario



### **Narrative & Variants**

Detailed description of events Multiple Variants of events S1; S2; X1

### Loss Assessment

Metrics of underwriting loss across standardized lines of insurance business



Centre for **Risk Studies** 

### **Macroeconomic Consequences**

GDP@Risk: Quantification of effects on many variables in the global economy

**Investment Portfolio Impact** Returns and performance over time of a range of investment assets





Spec	ialty					
	Accident & Health	5				
	Aquaculture Insurance	1				
	Contingency - film & event	1				
	Equine insurance	1				
	Excess & Surplus					
	Life Insurance					
Livestock						
Impact on Insurance Claims						
Dec	rease incre 5 -4 -3 -2 -1 0 1 2 3 4	ase 5				



### CAMBRIDGE SCENARIO DEVELOPMENT PROCESS





### START WITH UNDERSTANDING THE EXPOSURE

#### **Property Insurance Penetration**

- Identify the main exposure types
  - Geographical markets and locations of main exposure
  - Business sectors, company size, and characteristics
  - Insurance coverage inclusions, exclusions, T&Cs
- Identify the levels of loss that would be material
  - What are average annual loss rates?
  - What is an exceptional loss?
  - What would be catastrophic?



The inadequately insured				
	no data available			
	US\$ 1–25			

#### Cyber Insurance Exposure by Business Sector and Company Size

US\$501-1.000

US\$1.000+

<u>.</u>	Premier	Large	Medium	Small
IT - Software				
IT - Hardware				
IT - Services				
Retail				
Banking				
Insurance				
Investment management				
Healthcare				
Business & Prof. Services				
Energy				
Telecommunications				
Utilities				
Tourism & Hospitality				
Manufacturing				
Pharmaceuticals				
Defense / Military Contractor				
Entertainment & Media				
Transportation / Aviation				
Public Authority / NGOs				
Real Estate / Property				
Education				
Mining & Primary Industries				
Food & Agriculture				
Other				



# THREAT IDENTIFICATION

- Identify the threats to that exposure type
  - Historical precedents; Technical principles; Expert Opinion
- 'Reverse engineer' how the main classes of and geographies of exposure could be highly impacted
- Develop a list of loss causes ('Threat Taxonomy')
- 'Imagineer' potential causes of those levels of loss
  - 'Red Team' how could you maximize loss?
  - What are the upper bounds of loss?

Centre for **Risk Studies** 

ludge Business School

- What prevents a loss from being even larger?
- How does loss scale up? What are the step functions?
- Cascades: How might an event trigger other events?







# Threat Taxonomy

### Threat Taxonomy Cyber Insurance

## SCENARIO DEVELOPMENT WORKSHOPS

- Stakeholder engagement
- Interaction between subject matter specialists and the business users
- Plausibility testing
  - Can you 'sell' this scenario to senior management?
  - Answering the "well that would never happen" response
- Severity level sanity check









# SETTING THE SEVERITY LEVEL

- A specified scenarios has no inherent return period
  - Only the loss has a probability of exceedance
- Physical, behavioural or technical processes are usually being reflected in the extreme scenario
  - Is there an objective para-metric that can be assessed as a frequency-severity distribution of the causal trigger? e.g.:
    - Virulence and infectiousness metrics for a pandemic
    - dB/dt for a solar storm
    - Gbps/hours for denial of service cyber attacks on businesses
- CCRS has typically attempted to identify the para-metric severity of the causal trigger with a global return period of 1in-100 for the S1 variant



1.00

0.10

0.01

Average

Annual Frequency







**Conflict Level** 

## BENCHMARKING TO EP CURVES OF OTHER PERILS

**US Homeowner Fire Insurance** Probability of Exceedance **Distribution of Industry Annual Loss Ratios** 1950-2015



US Modeled NatCat Industry Loss Probability of Exceedance RMS EQ and HU Models, US Res+Comm





Centre for

**Risk Studies** 

RMS

# **IMAGINEERING THE EVENT TREE**

- From the ideation we develop a narrative
  - Identify a timeline and event sequence \_
- Plausibility is a major issue
  - Identify the near-precedents or counter-factual \_\_\_\_
- Various nodes where large variables can occur
  - Stress the key variables
- CCRS has typically developed three variants:
  - S1: 1-in-100 parametric trigger occurrence with 'best estimate' assumptions of consequences
  - S2: Significantly worse assumption set for the same event
  - X1: Worst case assumptions for same event \_\_\_\_











## IMPROVING SCENARIOS WITH EVENT TREES



- A Bayesian variant event tree enables a much clearer assessment of potential permutations of outcomes
- It generates thousands of scenario variants, which improves assessments of uncertainty and extremes
- An insurance PML, stress test, or accumulation scenario needs to explore uncertain extremes



Complex wrk. removal

Not complex wrk. removal

# **Project to reassess Lloyd's RDS scenarios for marine vessel loss**



# LOSS CALCULATION

- Loss estimation is the most complex, resource intensive, and important part of the scenario development
- It might be possible to make top-down high level loss estimates, but the only way to try to make an assessment with any confidence is to build a ground-up loss estimate from component parts
- There are two stages
  - Primary impact (Direct loss)
  - Secondary, consequential losses as a result of direct losses
- Secondary losses in systemic events can exceed primary losses (by a multiple)
- Go through a checklist of each of the categories of exposure and test whether they would have a loss
- Estimating losses has to be carried out transparently
  - What is the evidence-base for the loss ratio being applied?
  - It is OK to make experienced guesses as long as these are flagged and can be \_\_\_\_ adjusted by others





heat



#### Summer blackout hits Northeastern US

City residents in New York City, Washington DC, try to keep cool while officials seek an urgent solution

Wednesday, July 8th NEW YORK CITY, NY (0732 EST) -The massive blackout has struck the region during the hottest summer in a decade, causing chaos for an estimated 50 million Americans

The outage spread westward from Washington DC to Chicago and south to the Tennessee border in the early hours of Tuesday morning, leaving millions stranded and unable to fight the in the

The White House is due to issue an official statement later this morning once the full extent of the blackout is reported.



The cause of the outage is yet to be confirmed but official theories suggest a generator malfunction

Traffic systems have been shut down and emergency teams are struggling to free those stuck on subway cars beneath the city streets



Share of **\$21.4 Bn Insurance Loss Estimate** S1 Variant Business Blackout Scenario

17

## LOSS MODELLING: EXHAUSTIVE ANALYSIS OF ALL EXPOSURES

- Work through a check-list of exposed assets
- Direct loss estimates require a collation of global exposure
- Insurance industry loss estimation requires both an estimation of uninsured assets and their insured penetration
- Ground-up uninsured direct loss is often (confusingly) called an 'economic loss' estimate

					CBI Insurance Penetration (Cyber covered or silent)		ent)		
					Penetration	Ave payout	Deductable	Limit	
							No. Days	Tota	
GI	CS Sector	GICS	S Industry Group	Boreas Day Scenario Facilities Affected	High/Low	\$ per day	outage	Days	5
10	Energy	1010	Energy	Large administrative operations buildings (non- generating)	1 - Low	\$??		3	21
15	Materials	1510	Materials	Large mining and mineral processing facilities	1 - Low	\$??		3	21
20	Industrials	2010	Capital Goods	Large manufacturing factories & despatch warehouses	2 - Moderate	\$??		3	21
		2020	Commercial & Professional Services	Large commercial buildings	2 - Moderate	\$??		3	21
		2030	Transportation	Airports, Railways, Port facilities	3 - High	\$??		3	21
25	Consumer Discretionary	2510	Automobiles & Components	Auto manufacturing plants & warehousing	2 - Moderate	\$??		3	21
		2520	Consumer Durables & Apparel	Manufacturing facilities and large commercial operations	2 - Moderate	\$??		3	21
		2530	Consumer Services	Manufacturing facilities and large commercial operations	2 - Moderate	\$??		3	21
		2540	Media	Broadcasting and headquarters operations	2 - Moderate	\$??		3	21
		2550	Retailing	Large shopping malls and major retail outlets	2 - Moderate	\$??		3	21
30	Consumer Staples	3010	Food & Staples Retailing	Large supermarket, cold storage facilities, warehousing & despatch	2 - Moderate	\$??		3	21
		3020	Food, Beverage & Tobacco	Large factories and food processing plants, storage & despatch	2 - Moderate	\$??		3	21
		3030	Household & Personal Products	Large factories, warehouses & despatch	1 - Low	\$??		3	21
35	Health Care	3510	Health Care Equipment & Services	Large hospitals and healthcare facilities	3 - High	\$??		3	21
		3520	Pharmaceuticals, Biotechnology & Life Sciences	Large pharma production facilities, R&D Labs, headquarters campuses	3 - High	\$??		3	21
40	Financials	4010	Banks	Headquarters and financial operation hubs	2 - Moderate	\$??		3	21
		4020	Diversified Financials	Headquarters and major commercial buildings	2 - Moderate	\$??		3	21
		4030	Insurance	Headquarters and major commercial buildings	2 - Moderate	\$??		3	21
		4040	Real Estate	Headquarters and major construction projects	1 - Low	\$??		3	21
45	Information Technology	4510	Software & Services	Headquarters, Cloud server farms	3 - High	\$??		3	21
		4520	Technology Hardware & Equipment	Manufacturing/assembly plants, warehousing, despatch	2 - Moderate	\$??		3	21
		4530	Semiconductors & Semiconductor Equipment	Manufacturing/assembly plants, warehousing, despatch	1 - Low	\$??		3	21
50	Telecommunication Services	5010	Telecommunication Services	Control centres, server farms, phone/data exchanges	3 - High	\$??		3	21
??	Education	????	Education	Universities and large educational facilities	2 - Moderate	\$??		3	21
55	Utilities	5510	Utilities	Major water processing plants, sanitation facilities	1 - Low	\$??		3	21
00	Public Sector	0010	National Government departments	Department main offices, storage and operational centres	0 - None	\$??		3	21
		0020	Local Authority/Municipal	Admin HQs, Fire/police HQs, emergency facilities	1 - Low	\$??		3	21
		0030	Military	Army navy airforce bases	0 - None	\$??		3	21
ZZ	General Public	ZZZZ	Homeowners/Personal Lines	Residential properties & homeowners	0 - None	\$??		3	21

Checklist of facilities potentially impacted by Business Blackout scenario



### CONNECTIVITY: WHAT HAPPENS IF CHINA STOPS EXPORTING?





#### Total value of Chinese exports: \$1.33 Trillion (\$US 2009)

#### China Export Value by Economic Sector (US\$ Billions 2009)

300

\* Excludes exports to the Rest of World

Centre for

**Risk Studies** 

UNIVERSITY OF CAMBRIDGE Judge Business School

## MANY CHANNELS OF CONNECTIVITY IN GLOBAL ECONOMY

#### International Trading Networks



#### Business Relationships between Companies



#### Travel Flows of People and Goods



#### **Communications and Social Media**



## **Global Enterprise Trading Network**





# GRANULARITY OF OUTPUTS: E.G. LOSS MODELLING BY SECTOR

- Granularity of loss estimation is important in some scenarios
- May not be vital for overall accumulation management
- But differentiating by business sector is a common requirement for insurers
  - Usually manage their exposure by business sector
- Individual company or account differentiation is not usually a requirement for scenarios

Centre for Risk Studies

More advanced modelling required Industrials/Manufacturing for risk selection
Health Care/Pharma







22

## INSURANCE LOSS BREAKDOWN BY LINE OF BUSINESS



- Important to iterate from the loss numbers back to the scenario design to converge on a useable scenario
- Variants of the scenario explore different aspects of the threat
- Impact of scenario on macroeconomy, investment portfolio and business context is also important for holistic estimate

	<b>Power Generation</b>	on Companies
		Property Damage (Generators)
		Business Interruption (Generator Damage)
		Incident Response Costs
		Fines - FERC/NERC
		Other liabilities
	<b>Defendant Co</b>	mpanies
		Liability
	<b>Companies th</b>	at Lose Power
		Perishable Contents
		Contingent Business Interruption - Suppliers E
		Liability
	<b>Companies In</b>	directly Affected
		Contingent Business Interruption - Critical Ver
		Liability
	Homeowners	
у,		Household Contents
	Specialty	
		Event Cancellation
	Total	For variant S1



	\$ millions
	633
	3,817
	3
	4
	-
	2,253
	595
Extension	6,769
	3,120
endor	2,928
	749
	465
	63
	\$ 21,398

### CONCLUSIONS

- The Cambridge Centre for Risk Studies methodology for scenario development has proven versatile and produced many scenarios for a wide range of applications
- We will be adapting this framework to develop the multi-line clash scenarios for the **GEAC** project
- Aspects of this methodology may be a useful framework for others to produce their own scenarios
- We look forward to getting the feedback of today's attendees on what constitutes 'Best Practice' in scenario development





